

COMPLIMENTARY AIRPORT SHUTTLE SERVICE

Our airport shuttle operates 24 hours a day, 7 days a week, on a continuous 35-minute loop, now operated by The Yellow Bus Company. No advance booking is required, and it's only a short 5-minute walk from the arrivals area. Please refer to the guide below to help you locate the pick-up and drop-off point. The walking route is clearly signposted, covered, and easy to follow for your convenience.

SHUTTLE GUIDE: INTERNATIONAL TERMINAL

- From the Arrivals area, follow the “Buses” signs and exit via DOOR 4.
- Cross the pedestrian crossing and follow the green line leading to the Transport Hub.
- Turn right and continue following the “Hotel Bus” signs to Bus Stop D.
- Please wait at the shared bus stop and look out for The Yellow Bus displaying “JetPark Auckland & Ibis Budget” on the LED sign.

Visual Guide:



SHUTTLE GUIDE: DOMESTIC TERMINAL

- Follow the “Buses” signs and exit via DOOR 2, located between Air New Zealand Check-in and the Oversized Bag Drop-off area.
- Turn right into the Transport Hub and proceed to Bus Stop D.
- Please wait at the shared bus stop and look out for The Yellow Bus displaying “JetPark Auckland & Ibis Budget” on the LED sign.

Visual Guide:



NEED HELP?

- If you need any assistance, please don't hesitate to contact us by calling at 0800 538 466 or +64 9 275 4100. Alternatively, you can also connect with our team via WhatsApp at +64 27 255 016.