

COMPLIMENTARY AIRPORT SHUTTLE SERVICE

The shuttle frequency ranges from every 15 to 40 minutes, depending on the driver's location. Our complimentary airport shuttle operates 7 days a week, departing from JetPark Hotel every half hour and on the hour, from 04:00 to 21:30. For late-night travelers (22:00 – 03:30am), simply reach out to us for pick-up by calling the hotel at 0800 538 466 or +64 9 275 4100. Alternatively, you can also connect with our team via WhatsApp at +64 027 2555 016 when you're ready to be picked up.

SHUTTLE GUIDE: INTERNATIONAL TERMINAL

- The walkway is about 5-7 mins from the arrival terminal. Please follow “Shuttle pick up” signs and exit via DOOR 5
- Cross the crossing to the large covered walkway, following the signs that say car rentals & shuttles, and wait in the shelter bay area.
- Please look out for a small van or large bus with JetPark signage on the vehicle which will stop at Lane 5.

Visual Guide:



SHUTTLE GUIDE: DOMESTIC TERMINAL

- Please exit on DOOR 8 by the Jetstar terminal and cross the crossing to the far side and wait at the Collection Shelters.
- Please look out for a small van or large bus with JetPark signage on the vehicle. The shuttle will pull up at the bay next to the sheltered area.

Visual Guide:



AIRPORT DROP-OFF

- Kindly ensure that you secure a seat for the airport shuttle by notifying the reception team the evening prior to your departure.