

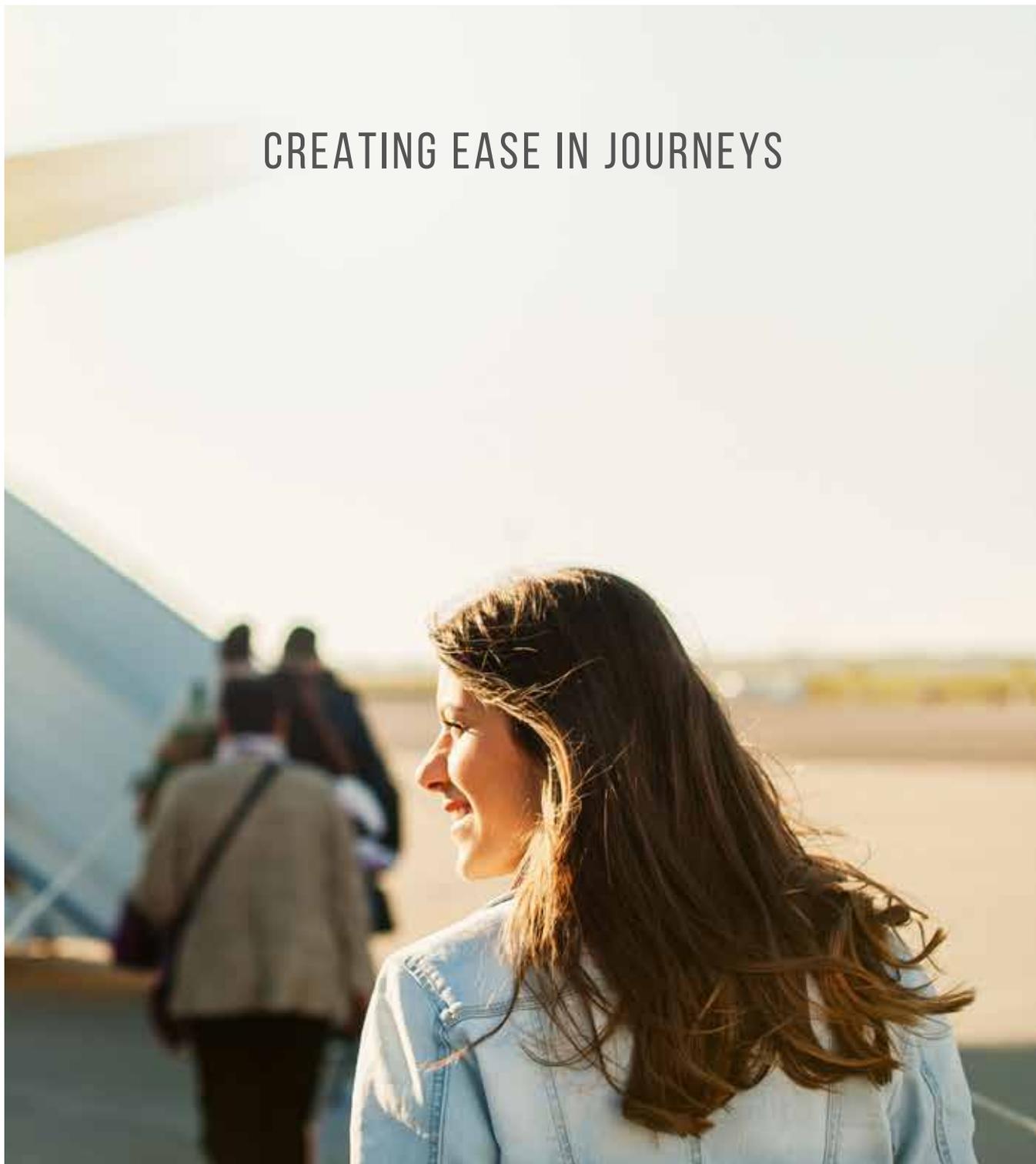
THE JETSTREAM MAGAZINE  
OCT • 2019



0800 538 466  
JETPARK.CO.NZ

AUCKLAND | ROTORUA | HAMILTON

CREATING EASE IN JOURNEYS



# KIA ORA!

## WELCOME TO SPRING



Recently, we all put our clocks forward 1 hour so we can now enjoy that extra hour of daylight in the evenings, something I treasure! Spring is also a good time to book your work Christmas function – all our Hotels have some wonderful offers so please do get in contact with one of our conference staff who are eager to assist you with your arrangements.

In August, we collectively baked and decorated over 2000 cup cakes for the SPCA. September saw us busy supporting one of our favourite charities as we hosted the SPCA Volunteers afternoon tea. Our staff activated their pedometers and smart watches, organised themselves into teams for the annual September challenge, with every team dedicated to outwalking each other for a great cause.

We continue to remain committed to improving our properties to increase the comfort and enjoyment, for you - our guests. Renovations continue across all three properties.



In **Hamilton** the major renovations are still underway – the exterior painting of the building is almost complete, we have completed all the bathrooms in wing 4 and we have started the upgrade of our new reception area, including cafe and the conference centre. New headboards, wardrobes and business desks are being rolled out too – so the rooms are completely brand new. We are on track to have most of this top to toe renovation completed in the new year. We will be celebrating all our hard work at the Official Re-launch Party for Jet Park Hamilton on 5th December.



**Rotorua** continues with the upgrade to the bathrooms which includes new tiles, showers and toilets. We have also overhauled the children's internal play area with a fabulous new mural and plenty of new toys to keep them occupied during their stay.

**Auckland** has replaced the beds in all our Queen rooms, affectionately known as our "Overnighter" rooms, to offer you an exceptional night's sleep.

We have also started the renovation of the Te Maroro Restaurant and Bar, which will be done in three phases. We are relocated the existing bar to back of the restaurant by the pool area, enabling us to have a wonderful indoor/outdoor flow for the summertime.



The current bar area will become the new breakfast buffet and dining area, we are removing the stonework and glass partitions, creating a more modern area, tying in with the recent addition of our Koura Café and lobby refurbishment. We expect these works to be completed before the end of the year. During these renovations we have moved our bar to our Kea Bar, located on level 5 of the conference centre. For more information regarding the opening hours of the Kea Bar and our menu options please refer to the information letter in your room.

**Rugby World Cup 2019** is well underway in Japan, you can watch all the games via SKY in your room, or you can sit back and relax with some special meal & drink promotions in our restaurant and bar areas. We wish the All Blacks all the best in the final game on 2nd November – I am keeping all my fingers and toes crossed for a third consecutive RWC title #BackBlacks!



Continuing our sustainability journey, we have created some fabulous unique Jet Park designed reusable coffee cups, featuring a collection of our children's artworks from the wing 4 rooms in Auckland.

Finally, please do get in touch if you have any questions or feedback.

Wishing you an enjoyable stay!

Kind regards.

**NICOLE LAWSON**  
Group General Manager

Handwritten signature of Nicole Lawson.

# POWER OF THE JOURNEY

AN INTERVIEW WITH SONJA HERRMANN



**“THESE MEMORIES ARE WOVEN INTO THE FABRIC OF MY LIFE, REGARDLESS OF WHAT I DO NEXT, AND SINCE IT’S A FAMILY BUSINESS...I WILL STILL CONTRIBUTE IN SOME WAY OR ANOTHER.”**

## **In the beginning...**

Sonja’s early involvement in the hotel was before it opened in 1998- assisting with the design of the access facilities in rooms. She later joined the family business after working in the mental health sector, starting out as a sales coordinator. She went on to establish the human resources department; “When I set up HR we had just 80 staff, and after the hotel’s expansion-adding new wings, the Rotorua hotel, and a new conference centre- our staff grew to 225 with a 3-strong HR Team.” Within nearly 14 years of working at Jet Park Hotel, Sonja filled the roles of Marketing Manager and HR Manager, Director of Marketing, Sales and Distribution, and Special Projects. She has focused on bringing together the team and been involved in countless projects.

## **The stories...**

“There are many stories, but I think the ones that I treasure most are those where I know I’ve impacted people’s lives. For example, in employing staff and watching them grow and develop to the point they were able to get residency, the students I’ve had the pleasure to mentor, and the number of staff who have stayed for so many years and whose family have become ‘part of the Jet Park family too’. The opportunity to give back to people’s lives and the community is what I’m really proud of.” Some initiatives include the Kid’s holiday programmes she set up to help staff with child-care during the holidays, creating artworks for the wing 4 from the staff children’s art, her own personal art in the form of mixed media in the Cullinan and South Wings, SPCA Cupcake Day,



connections made with training providers and secondary schools, and the Hunua Ranges Kokako volunteer programme; “And of course I’m proud of the numerous competitions we have won, all of whose entries I had a major hand in- we are well regarded in the industry.”

**The take-aways...**

“The opportunity to be given some meaningful projects and be trusted to manage teams, that have in turn enabled me to grow my whole skill-set in the management, marketing and human resources fields...” Aside from the skills, Sonja will take 14 years of fond memories away.

**The future...**

Sonja is taking some time to think about what’s next, explore the opportunities that come her way and to spend quality time with her family. A final word from Sonja? “For a business that is in the business of looking after guests, I think that hand in hand with this comes the responsibility of looking after the people who work for the business... this in turn will bring passion, longevity and amazing customer service.”



# JET STARS

WE ARE HERE FOR YOU



21 YEARS IN OPERATION AND STILL GOING STRONG!



## KIA ORA! I'M SUNIL...

I am passionate about customer service. I make sure that all our guests get the best dining experience here at Jet Park Hotel Auckland Airport.

Sunil grew up in India, where hospitality comes naturally within the culture. He was introduced to hospitality by his cousin, who suggested he join a hotel school. Since then, he has not looked back and has now been involved in hospitality for 14 years. Says Sunil; "I love the fact that no two days are the same in hospitality and the people I work with every day are fantastic..." Working at Jet Park Hotel in managing the Food & Beverage department.

Sunil began his career in New Zealand as an intern in F&B. Working at Jet Park Hotel, Sunil is quick to point out the family-orientated culture and amazing team environment.

On a personal note, when not at work, Sunil enjoys spending time with his son, and would love to visit Jackson Hole in the USA.

## NEW JET STARS



ASST. FRONT OFFICE MANAGER

Kia Ora, My name is Navtej, and I assist the Front Office team to provide exceptional customer service.



FOOD & BEVERAGE SUPERVISOR

Kia Ora, My name is Aris. I assist the F&B team to make sure that all our guests experience amazing kiwi hospitality.



CONFERENCE COORDINATOR

Kia Ora, my name is Xena and I can help you organize your event at Hamilton, from catering, to rooms and logistics.

# WHAT MAKES US DIFFERENT

SUPPORTING OUR COMMUNITIES



## THE BOB KERRIDGE ANIMAL WELFARE FELLOWSHIP

In a celebration of the work they do, two outstanding Fellowship recipients presented their exciting findings at Jet Park Hotel Auckland Airport.

Massey University marine ecologist, Associate Professor Karen Stockin was awarded the inaugural Fellowship to assist in developing a welfare evaluation process for whale strandings, to understand how public influence can affect management actions and animal welfare outcomes.

This year's recipient, Massey University Adjunct Senior Lecturer, research affiliate and vet technologist, Hayley Squance, is researching animal welfare in wildfire response. Hayley is recognised as an international expert in animal welfare emergency management and as team leader of Massey University's Vet Emergency Response Team, she was involved during the 2011 Christchurch earthquakes. She also assisted with emergency animal response during Thailand's 2011 floods and has responded to over 25 emergencies in the past two years. With more extreme weather events occurring and impacting on people and animals living in fire susceptible environments, it is believed that Hayley's findings will play an important role.



## BOB'S CORNER

Recently Jet Park Hotel Auckland Airport hosted the Bob Kerridge Animal Welfare Fellowship, a charity dedicated to helping humans, animals and the environment to a better life in harmony with each other. The Fellowship provides annual grants to help individuals explore ways to improve the lives of animals and the environment in which they live, and to correct some of the issues they face that may inhibit that existence. The purpose of the charity echoes the words of anthropologist Jane Goodall who said "only when we understand can we care, only when we care can we help".

Jet Park's valuable assistance to the Fellowship is but one of the many ways it illustrates how much it cares about animals. They are active supporters of the SPCA. Whilst closer to home their now famous 'pet stay rooms' have catered to numerous pampered animals who are lucky enough to enjoy their exceptional lives in hospitality as well.



# WHAT MAKES US DIFFERENT

SUPPORTING OUR COMMUNITIES



## JET PARK HOTELS OWNER, LIZ HERRMANN JOINS THE SPCA 'GIVING HEARTS' PROGRAMME

SPCA receives a very small amount of government funding to help them in their essential animal welfare work. Instead, they rely on the generosity of animal lovers to support animals through the precious gift they leave in their Will. Legacies are one of their largest sources of funding, providing income for many years ahead.

Leaving a gift to SPCA is one fitting way to celebrate the love and companionship animals have brought you during your lifetime. By doing so you will have a lasting impact on animals in need and help to ensure that New Zealand's most cherished charity will always be here to help animals.



## DIAMOND WEEKENDS!

The 'Book a weekend stay, win diamond earrings' promotion (Feb-April), at Auckland Airport. A huge congratulations to Alison Follows (NZ) who has won a beautiful pair of diamond and white gold earrings valued at \$2500! **Look out for more diamond draw promotions on our website.**



## THE BEAGLE CLUB

This photo was taken at a recent Committee meeting of the Auckland Beagle Club at Jet Park Hotel Auckland Airport. The Beagle Club would like to thank Club Patron, and hotel Director, Liz Herrmann, for her generous support. Liz kindly allows the Club to use the hotel meeting facilities for its Committee meetings which is greatly appreciated. As you can see, the Beagles are very much part of the committee decision making process- we are a very inclusive Club!!

# COMMITMENT TO SUSTAINABILITY

WE 'WALK THE TALK'

## HOW TO BE AN ECO-FRIENDLY TRAVELER



### Save water

You may wish to help save water by turning off the tap tightly and avoiding leaving water running or having a quick shower.



### Save energy

Room key cards are designed to control the lights in your room. Please consider turning off your TV and heating/cooling too, when not in the room.



### Recycle

Please leave any recyclable waste e.g. newspaper, glass or plastic bottles beside the bin in your room to be included in our recycling system.



### Rethink the buffet

Please enjoy your meal, if dining with us. We take great pride in creating seasonal menus. Help us ensure that our food is eaten, not wasted.



### Reuse linen or towels

If you are staying with us for several days, please feel free to decline a towel or linen change from our housekeepers by hanging towels up on the towel rail.



### Avoid bottled water

Plastic bottles account for a lot of waste. We would like to assure you that NZ's tap water is pure and 100% safe to drink.



### Pack light

Every kilo counts when flying. The more a plane weighs, the more carbon emissions it produces. Pack only what you need.



### Keep New Zealand beautiful

If you're walking on NZ's beautiful bush walks, always wear clean shoes and use spray stations to prevent the spread of 'Kauri Die Back Disease'.



## STEPS TOWARDS RESPONSIBLE TOURISM

In more recent years, sustainability issues have become a real concern not only for individuals, but for many businesses. For over seven years, we have been proud to hold Qualmark Enviro-GOLD rating at Jet Park Hotel Auckland Airport, meeting high standards of environmental and social responsibility.

Some of our responsible tourism initiatives include: Removal of plastic water bottles in rooms, removal of plastic straws and in-room plastic bin liners, low-energy use eco-bulbs installed where possible (approx. 90% of hotel), recycling programmes, water flow restrictors, installation of a solar panel farm to provide energy for heating water to reduce gas consumption and investment in redevelopment and regeneration of wetland area and native plantings.

# YOUR STAY AT AUCKLAND AIRPORT

WE GO THE EXTRA MILE



## WHERE IS OUR SHUTTLE?

Worried about transportation? Stay with us and enjoy the convenience of around the clock complimentary direct airport transfers.

We've created this cool feature on our website where you can see exactly where our airport shuttles are at any time! Visit [www.jetparkauckland.co.nz](http://www.jetparkauckland.co.nz) and click the book pick up button.



## EXCLUSIVE LOW RATES... ALL YEAR ROUND

Book direct with us to receive 12% off room rates on all room types all year round! We guarantee to have the best rates if you book direct with us- No other travel booking site can offer these rates!

Are you a corporate staying with us? If you are on a negotiated volume business rate - You're a winner already!

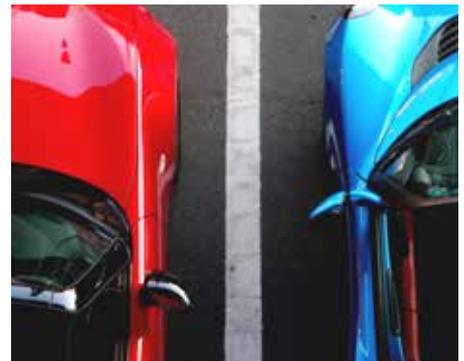
## SILLY SEASON SALE

Time for a summer holiday? Get a sizzling 21% off our best flexible rates for any room type at any of our hotels and let us make your next trip a breeze! Available for any direct new bookings for stays from Nov'19 - Mar'20. T&C's apply.



## HIRE BY THE HOUR

We offer rental of our boardroom style meeting rooms for only \$65 per hour- this is an economical option for those shorter meetings! The Fantail, Godwit, Kowhai and Pohutukawa Boardrooms are excellent rooms for private meetings of up to 10 people. These are comfortable fully equipped spaces for you to conduct your business meetings. Contact Joanne more information: 0800 538 466 or [conference@jetpark.co.nz](mailto:conference@jetpark.co.nz)



## PARK AND FLY!

Worried about secured parking while away? Let us ease your load! Enjoy the convenience of our airport parking service. Jet Park Hotel Auckland Airport now offers an airport parking service- even if you don't stay with us. Pay only \$7 per day up to 14 days, then \$5 per day after 14 days. (T&C's apply).

# DINE AT AUCKLAND AIRPORT

DELIGHT YOUR SENSES WITH AWARD-WINNING CUISINE



## SPRING ON A PLATE AT TE MARORO RESTAURANT!

Our Kitchen team take great pride in creating seasonal menus using the best quality locally sourced ingredients. Our spring bistro menu combines a delicious mix of comfort food and fine dining options, or try our shared plates. Find the perfect accompaniment to your meal amongst our selection of fine New Zealand wines or local craft beers. Bring your colleagues, loved one or family along to our restaurant and bar- serving breakfast, lunch and dinner daily.

**SNEAK A PACK FROM KŌURA CAFÉ -  
PERFECT WITH THE RUGBY WORLD CUP  
OR TO GET YOU THROUGH THE NIGHT!**

- Our Snack pack contains alcoholic beverage.  
Not suitable for children.



## QUICK REFUEL AT KŌURA CAFÉ

Enjoy a selection of freshly made cafe items. Make sure you try our caffeine-free range of Latté Lab hot drinks, home-made chocolates and macaroons.

We also have lovely gift boxes so you can take home these delectable treats, perfect for yourself or a loved one!



## NEW ZEALAND'S MOST ADMIRED WINE BRAND

Judged by 130 masters of wines, wine writers, wine buyers and journalists, this is the first time ever a New Zealand wine brand has been named in the **top 3 in the world**.

New Zealand is a relatively young wine-making nation and this award is a testament to the unrelenting passion, enthusiasm and intelligence of wine-making and viticulture teams.

Jet Park Hotel is proud to offer Villa Maria wines who share our environmentally responsible and sustainability values. We invite you to sample Villa Maria wines while you are in-house. Please enjoy a taste of New Zealand!

# YOUR STAY AT HAMILTON AIRPORT

CONSTANTLY STRIVING TO IMPROVE YOUR EXPERIENCE



## TRAVELING FOR BUSINESS? WE MAKE IT EASY!

Skip the chaos of the standard airport to hotel commute, head straight from the plane to the relaxing atmosphere of your hotel.

Our rooms are quiet, comfortable spaces that allow you to plan and focus. We provide WiFi and a desk in each room so you can stay in contact with your team or make any last minute changes to your presentation.

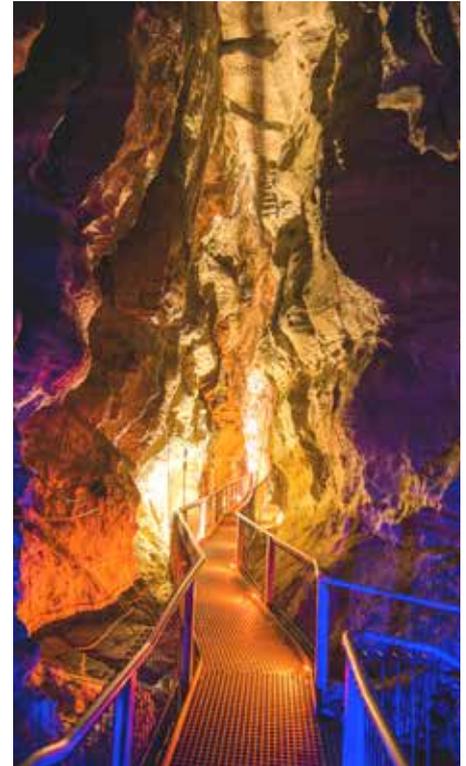
## MEET IN THE MIGHTY WAIKATO!

**Hosting a conference in Oct'19 or Jan'20?** Enjoy the benefits of our Day Delegate Special, in the picturesque Waikato countryside. From only \$55PP! Min. of 30 delegates | Subject to availability. Get in touch: [hamiltonconference@jetpark.co.nz](mailto:hamiltonconference@jetpark.co.nz)

## HOTEL RENOVATIONS - LATEST UPDATE

We're renovating our conference area with a modern coffee bar and an attractive new guest reception area. The restaurant and bar is getting a complete make-over and a new name! Air-conditioning units are currently being installed, along with brand new fridges in guest rooms. Guest room doors have all been completely changed over to an electronic entry system.

Guest signage around the property is being updated currently. We plan to open the refurbished areas later this year. The hotel would like to assure guests that renovations will only occur during daytime hours and all the hotel's usual services will be available. Thank you for your patience whilst work is in progress.



## EXPLORE WAIKATO

Forget staying amongst the hustle and bustle of the city, base yourself at Jet Park Hotel Hamilton Airport surrounded by rolling green pastures in a picturesque setting.

Visit the world-famous Hobbiton, the delightful town of Cambridge, or take a leisurely drive into Hamilton and take your pick from a plethora of cafes and restaurants. The location of our hotel means that venturing out to the wider region is easy. Experience the magic of the Waitomo glow worm caves, the thrill of surfing the Raglan break, or cycle along the Hauraki rail trail for an unforgettable way to take in the sights.

Our friendly staff at reception are also locals to the region and happy to make recommendations, organise bookings, or provide information on any of the activities you may be interested in.

# YOUR ADVENTURE AT ROTORUA

RELAX IN COMFORT AND STYLE!



## THINGS TO DO AT THE HOTEL

Make the most of our excellent outdoor facilities. A dip in the swimming pool is a must, and make sure you take time out to relax in our outdoor spa pool. We offer outdoor seating poolside to enjoy a drink or snack from our all-day Te Puru Restaurant & Bar, or feel free to enjoy a game of life-sized chess.



There's an outdoor and indoor play area to keep the kids happy. Bike storage and wash is available for those energetic to venture the many amazing bike tracks in Rotorua. Our friendly staff at reception are also locals to the region and happy to make recommendations or help with your local attractions bookings.



## SPACE, STYLE, AND LUXURY!

We offer three beautifully styled Apartments, each uniquely furnished with everything a guest might need. A comfortable lounge and dining area and original artworks complete your living space, with a private separate bedroom leading off the lounge.

A fully equipped kitchen includes everything you might need to make you feel right at home. One Apartment interconnects with a Superior Twin room, making this ideal for larger groups.

## CRANKWORX ROTORUA RETURNS MARCH 2-8 2020

Crankworx has evolved into a multi-stop international festival series, bringing together the best mountain bike athletes to compete in elite-level competitions in a variety of disciplines, as well as hosting races for amateurs, Kidsworx contests for young riders, participatory events, and celebrations of mountain bike culture, all while showcasing amazing destinations.

Don't miss out on this truly amazing experience. Make sure you book your accommodation early! Jet Park Hotel Rotorua is ideally located close to the action, and has bike wash and storage facilities should you wish to get in amongst the action-literally!



# YOUR ADVENTURE AT ROTORUA

RELAX IN COMFORT AND STYLE!



## EAT...PLAY...REPEAT!

Exploring our exciting region can really work up an appetite and our Te Purū Restaurant & Bar is the perfect place to refuel after a busy day packed with activities and adventure. Located in the heart of the hotel, enjoy a relaxed atmosphere where you can reflect on the highlights of your experiences. Sit back and indulge in fresh, seasonal cuisine while you take in a tranquil pool view.



The perfect way to start your day is with our hearty breakfast options. Our cooked breakfast range includes delicious items such as Belgian waffles, hotcakes and eggs benedict. Feeling really hungry? Our Big breakfast is sure to satisfy any appetite! Did you know we have our very own Jet Park Signature espresso? Our Popcorn Latte consists of a double shot of espresso with popcorn infused milk- Yum!



## TRULY UNIQUE EXPERIENCES

Rotorua is not only known as an adventure capital, but also an ideal location to unwind and disconnect from the day-to-day. The Government Gardens is the perfect place to relax and enjoy the beauty of Rotorua and is only minutes walk from the hotel.

Originally known as Paepaekumana, the Government Gardens are situated on the lake's edge in downtown Rotorua. This site is of legendary and historical importance to local Maori people, for here many significant battles have taken place. In the late 1800s, the Maori people gifted 50 acres of this land to the crown "for the benefit of the people of the world". The land was a scrub-covered geothermal area with several therapeutic pools. The scrub was cleared and formal gardens planted. Several large trees remain from those early days, including multi-trunked Japanese firs and an unusual Californian weeping redwood. Realising the opportunity to create a South Pacific spa attraction, in 1908 the New Zealand government opened a large and elaborate bath house, built in the Elizabethan Tudor style of architecture.

## WHERE IS JETSON?

We challenge you to find Jetson the cat somewhere in the hotel. The clue is in the picture. If you are quick enough to get a photo with him and you can show us at the front desk - you will be in to win a prize!



# ARGENTINE CHIMICHURRI

BY OUR HEAD CHEF

With BBQ season on the horizon, I thought I would introduce you to one of the best and most flavorful sauces that compliment steak, fish, chicken and veggies perfectly - Chimichurri, an herb-based condiment that is a culinary specialty of Argentina and Uruguay.

**Chimichurri** is made from finely chopped parsley, minced garlic, olive oil, oregano, red pepper flakes, and white or red wine vinegar. In its red version, tomato and red bell pepper may also be added. Chimichurri may be brushed, basted, or spooned onto meat as it cooks, or onto the cooked surface of meat as it rests. It may also be served on the side as a condiment. It can also be used as a marinade for grilled meat. Best of all, it's super easy to make.

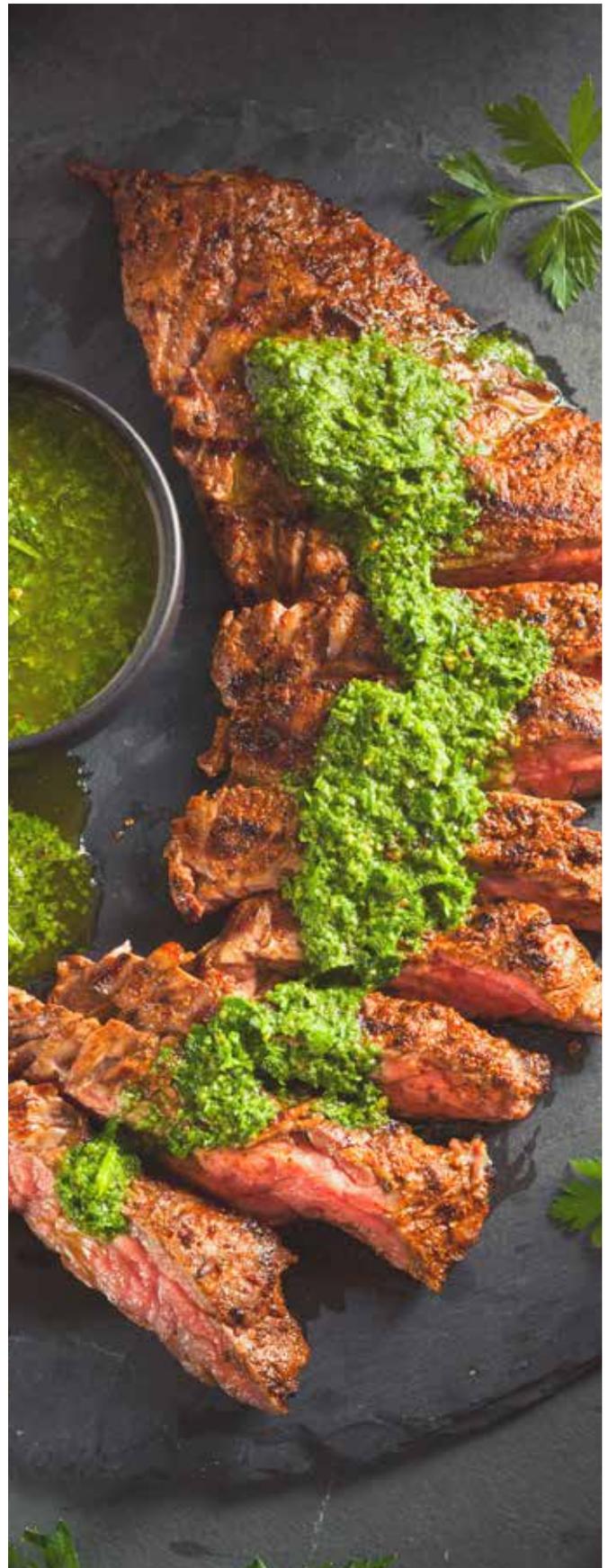
It can be stored in the fridge for 2-3 weeks. But I guarantee you're going to use it all way before then!

## INGREDIENTS

3 cloves of garlic  
1/4 cup roughly chopped fresh flat leaf parsley  
2 tablespoons fresh coriander, chopped  
2 tablespoons fresh thyme leaves  
1 tablespoon fresh oregano  
2 small red chilies, seeded and chopped  
Zest of 2 lemons  
Green part of 2 spring onions  
1/4 cup red wine vinegar  
1/3 cup extra virgin olive oil  
1 teaspoon honey  
Salt and pepper to taste

## METHOD

Blend everything together using a blender or until it resembles a green pesto consistency.  
Season to taste. Enjoy!



# EAT, DRINK & BE MERRY

AUCKLAND | HAMILTON

Enjoy relaxed BBQ or classic roast from only \$59PP, min. 20 people. Enjoy award-winning dining, modern venues, team-building with open greenspaces, accommodation packages, complimentary parking + more!

EVENTS FROM: 1 NOV-24 DEC'19

☎ 09 256 2190 ✉ [CONFERENCE@JETPARK.CO.NZ](mailto:CONFERENCE@JETPARK.CO.NZ)

