



16th Birthday celebration in June- from left: Jeeva (General Manager), Jayna (Front Desk), John & Liz (Directors), Muni (Kitchen-hand) and May (Executive Housekeeper).

Dear Guests,

The brisk chilly weather is here, but the winter blues are certainly not at Jet Park Hotel- we'd like you to be the first to hear our latest news... We have been nominated as finalists in this year's Hospitality Association of New Zealand's Excellence Awards in FIVE categories-

- Best Accommodation Hotel
- Excellence in Customer Service
- Excellence in Marketing
- Excellence in Training and Staff Development
- Best Environmental, Sustainable and Ethical Practice.

No other hotel nationwide has had this many nominations, so we are very excited! A black tie awards dinner will be held in Rotorua in September to announce the winners and we'll be sure to keep you updated on our results.

In the meantime, we hope to see you again soon- and if you haven't already done so, please try our new winter menu when you're here! Until next time, happy travels and good health.

*The Jet Park Hotel Team*

August - September 2014



Frequent Traveler?

Ask Reception to join our loyalty rewards programme



## Hassle-free Travel with Great Extras.



What makes the hotel stand out from the rest are the great extras we offer, such as free 24-Hr direct Airport shuttles, free valet car parking, and free car storage up to 14 days when staying for minimum of one night. *Did you know?*

- We can organise your car groomed from \$65.
- Bike hire: 2 bikes are permanently set up in the South wing lobby area for hire - \$15 for up to 4 hours per bike or \$30 full day per bike. Dial 0.
- Children's indoor play area is located in the North-wing ground floor link lobby.

## Staff Shine at Long-Service Awards.

An enjoyable afternoon tea celebration was held for Jet Park Hotel's 16th Birthday and to recognise those staff who have served the hotel for many years. In the hospitality industry, it's a huge milestone for staff members to have reached 5+ years, 10+ years, and 15+ years' service, and we'd like to acknowledge such a great contribution these staff members have made to the Jet Park Hotel team.



Some of our long service team members (left to right, back to front): Muni (Kitchenhand), Jayna (Reception), Sela (Housekeeping), Mele (Housekeeping), Bunny (Concierge), Alicia (Housekeeping), Mina (Housekeeping), Jeeva (General Manager)

## Warm Up with Our Winter Menus.

Our A-la-carte winter dinner menu is proving very popular amongst our guests. The following dishes are just some of the favourites reported amongst diners:

- Spiced Harmony free-range twice cooked pork belly OR confit duck leg crépinette (entrées)
- Pan roasted Hapuka, grilled Angus eye fillet OR Silver Fern Farms scotch beef fillet (mains)
- Redux banoffee pie OR Apple baklava (desserts)

At any time of day or night, we have dine options to suit. Why not try our traditional Kiwi Sunday roast for dinner, wood-fire pizzas or blackboard specials in the lounge bar, or our popular set menus- 2-courses for \$55 or 3-courses for \$69.

## Airport Shuttle Pickup- Instructions Update.



Auckland Airport have altered the free-phone locations for shuttle pickups. The i-Site centre has been removed from the domestic terminal. If you need an airport shuttle transfer, please collect luggage then call 0800 538 466 or proceed to the free-phones located on the wall near door #5 or at door #9 (near Jetstar luggage area).



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## Jet Park Hotel's Environmental, Sustainable and Social Care Initiatives

Dear valued Guests

Welcome and thank you for choosing to stay at Jet Park Hotel - a great choice in "best environmental practice". We believe in protecting our beautiful New Zealand environment for future generations, and we have developed a plan you can be a part of. Awarded a Qualmark GOLD-Enviro rating in 2011, 2012, 2013 and 2014- a testament to the fact that the environmental health of our country and our planet for future generations is something we take very seriously. We welcome your feedback on our environmental or social policies. Please use the in-room guest comment cards.

## Responsible Tourism Initiatives

Jet Park Hotel has **over 60 Responsible Tourism Initiatives** of particular note:

- Energy saving by turning off lights when guests are away from their rooms
- Energy efficient light bulbs
- Solar heating panels for hot water
- Herb garden on-site
- Rubbish/recycling of waste eg. Recycling food waste into compost, containers, paper etc.
- Water savings measures including flow restrictors
- Eco-friendly Park Spa amenity range
- Continual 'audits' aimed at future reductions in power consumption

## Room Key Cards

These are designed to control the lights in your room – so that when you're out, lights are off to save power. You may wish to consider turning off your TV and heating/cooling too, when not in the room. We have installed a number of power- saving low-energy use lights.

## New Enviro Friendly Park Spa Range

We are pleased to supply you with a low-allergy, NZ made body product range made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.



### Other Benefits:

- Hair care products are all made using biodegradable formulations, are free from animal and petrochemical by-products, and are Paraben free.
- Hair & skin care products are made from sustainably sourced, GE free ingredients.
- Cardboard boxes are made from 100% recycled, oxygen bleached carton board.

- Caps and bottles are fully recyclable.
- Formulations are tested on humans, not animals!
- Partially used soaps are returned to the manufacturer to be recycled into Biofuel and biodegradable industrial cleaning compounds.

## Water

Water is precious – even in a country where it rains so much! Flow restrictors have been introduced to our shower heads to save both water and gas used for heating. Our toilets also use less water for flushing than other systems. We have also planted native trees and mulched our gardens to reduce the need for garden watering. You may wish to help save water by turning off the tap tightly and avoiding leaving water running. If you are staying with us for several days, please feel free to decline a towel change from our housekeepers.

## Rubbish and Recycling

Systems are in place to ensure that our waste is separated and as little as possible ends up in waste disposal. We separate paper, recyclable materials, paper and cardboard, as well as much of our compostable food waste from our general rubbish. Please feel free to leave your recyclable waste in your room next to the bin to be included with our recyclable waste.

## Our Unique Local Environment

If you have some spare time during your stay, you may wish to explore some of the unique volcanic areas and historic Maori settlement sites located a short drive from the hotel. These include Mangere Mountain, Ambury Park, and the Otuataua Stone Fields. **For maps and transport- see reception.**

We have planted the hotel grounds in native vegetation including Flax, Cabbage Trees, Manuka and Kowhai. These attract native bird life to the site and create a small 'green belt' in a fast-developing industrial area. Please feel free to enjoy a stroll around our grounds!



### Did You Know?

The kokako is one of NZ's endangered and endemic (that is, found **only** in New Zealand) birds (650 pairs left @ Nov 2012). A joint project between the Auckland City Council and Department of Conservation, The Kokako Project was created to protect and save the kokako. Jet Park Hotel is proud to be a part of this project.

### How Can I Help?

Did you know you can help us to look after the beautiful landscapes that are New Zealand? Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.



### JET PARK HOTEL ENVIRO AWARDS:

**2013:** Hotel Industry Environmental Initiative Award

Westpac Auckland South Business Awards 2013 WINNER - Excellence in Social Responsibility and Sustainability

**2012:** Hospitality Association of New Zealand Finalist - Best Environmental, Sustainable and Ethical Practice

**2011:** Qualmark Enviro-GOLD award.

