SPECIAL EDITION BIRTHDAY WEEK 22-28 JUNE 2015

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# **AWARDS & ACCOLADES TIMELINE**



KEY: ● Hospitality Association of NZ Awards: Finalist or Winner (refer to Accolades pg detail)

- NZ Beef & Lamb Hallmark of Excellence Awarded
- ٠ NZ Culinary Fare 2011 - Winner NZ Restaurant of the Year
- Trip Advisor Certificate of Excellence
- Travelbug GOLD Property Award / Travelbug 100% Reviews
- 0 People's Choice Awards Winner 2013 (Northland/Auckland), NZ Beef & Lamb
- Westpac Business Awards 2013 Winner: Excellence in Social Responsibility & Sustainability
- Hotel Industry Environmental Initiative Award 2013 () tourism
- 00 Traveller's Choice 'TOP 25 Hotels in New Zealand' 2014 & 2015, Trip Advisor
- Westpac South Auckland Business Awards 2014 Finalists



Hospitality Association of NZ Award Winners 2014!







**Complimentary Room** Jogrades



**Complimentary Birthday Cake** or Conferencing Guests







**Fortune Cookies at Check-in** 

Staff Celebrations



Dessert Tasting Platter Special 22 - 28 June : Te Maroro R





# **BIRTHDAY REFLECTIONS FROM OUR DIRECTOR**

he hotel is 17 years old this year and I reflect on all that has happened in those years. From our early beginnings from a small 90 room hotel to now adding our third and largest additions to date; 60 hotel rooms and the large conference facility with all the needed infrastructure that goes with the new build; so much effort and time has gone into this over the years by so many!

The greatest highlights of the years gone by are the many wonderful guest comments regarding our staff, who continue to provide our many guests with outstanding service which they have become known for. Service which is filled with care and passion. This has led to the numerous awards that we have won during the past years.

I derive much pleasure seeing the growth of our staff who have been with us on our journey from small beginnings to the present- a hotel which in the near future will be able to provide state of the art conference facilities, comfortable modern accommodation to suit all types of requirements, and the best food and beverage offerings in the airport area. To top this all our new extensions provide for a large area of green space which will be landscaped with walks through native vegetation around our pond area and team building areas.



Top: Jet Park Hotel as it stands currently. Below: Original hotel building in 1998.

I hope you will continue to join us in the years to come as a valued guest, and that you will enjoy all that we have to offer with our new extensions.

Warm wishes, Director

\* \* \* \* 1 2015

Liz Herrmann



## FUTURE DEVELOPMENTS AT JET PARK HOTEL





hilst other hotels in Auckland may be renovating, Jet Park Hotel is the only hotel in full 'new build' mode. The construction project is being undertaken by Watts and Hughes who built the original hotel nearly 17 years ago! With modern guest rooms and state of the art facilities, the hotel and conference centre complex will be able to offer the very best services to a variety of market segments.

Opening of these facilities will be in April 2016. The hotel is also developing a garden, pond and wetland area with native planting adjacent to the centre with an out-door area where groups may enjoy BBQs, teambuilding activities, and that is suitable for outside product launches.

## MAKING YOUR STAY HASSLE-FREE

We wish to remind you that you are welcome to make use of our complimentary valet service and hotel porters are also very happy to help you retrieve your vehicles and/or move luggage to your car. Please arrange all of these services at our Concierge Desk in reception. Should there be any matter that you are concerned about please do not hesitate to contact our



## BIRTHDAY MESSAGE FROM OUR GM

he Jet Park Hotel- past, present and future..

While we are proud of where we are at present we are very proud of the history of the Jet Park Hotel and even more excited about the future. Our present situation is second to none and we are in the top twenty five hotels in New Zealand and we know how much that means to our quests and staff alike.

The past is equally important as we trace our history. The Jet Park Hotel has been owned by the same family from infancy through to its seventeenth birthday. It's the only hotel in the Auckland airport precinct that has this remarkable record.

The future is very exciting because we are on target to open our large conference centre with sixty more rooms coming on board early next year. That will make us one of the top three largest in the airport area. What's next? Let's wait and see. The base for our growth has been our wonderful staff and the supportive owners.

book from 1998. I read with interest comments such as "Most if not more comparable with overseas establishments we have seen in 30 countries", "Wonderful service that went the extra mile", "Service is outstanding. Very Warm feeling", "To the Staff. 12 out of 10".

I have on my desk the very first guest comments

The comments of today reflect the same trend of warmth and great service from our staff along with wonderful comments

about the property.

I am extremely proud bu humble to lead this tear who have their feet or the ground and try the utmost to provide that extra bit of service t make the quests fee welcome and comfortable Guest convenience an comfort is paramount our minds. Always.

We strive to do tomorrow better than what we did today. With that momentum we can continue to serve you, our valued guests, better every single day. Welcome.



Date	Name & Address	Impressions
19/07/98	under E all	A Partastic stay with wordercil people.
30/7/98	March Hard	WORDS FAIL ME WONDERFUL !!
	Bar Ways	Nosr, IF Noi Marte Compre Noch Goelland Establishmen Noc have seen in 30 control
28/8/98	hvercargill	Worderful Service That went the extr mile!
28.8.98.	Son Francist	CREAT STAY!!
aklas	· Figal.	Great to have a little bit of home in chuckland, ghanks

Excerpt from original Guest Feeback Book in 1998:



page: www.facebook.com/jetparkhotel Please 'LIKE US' while you are there!

Duty Manager and we will endeavour to resolve them without delay. We will keep you updated on the building's progress, and our website has regular updates and information about the project. Please visit www.jetpark.co.nz (search under Conference/ New Conference Centre).



Jet Park Hotel owners, Liz Herrmann and John \_ateulere have long been avid supporters of the SPCA: "SPCA is a cause close to our hearts, and has long been the chosen charity of Jet Park Airport Hotel & Conference Centre." We began supporting the SPCA the same time as Jet Park Hotel's opening back in 1998. The relationship has gone from strength to strength, and in 2012, we became a major 'Bed and Board' sponsor of the SPCA Auckland



### KOKAKO BIRD CONSERVATION

Jet Park Hotel is involved in the conservation of New Zealand's endangered Kokako bird in the Hunua Ranges. We work along-side Auckland Council and Friends of Hunua Ranges.

### WOMEN'S REFUGE

Jet Park Hotel also supports Women's Refuge with donations of good used clothing and useful household items and furniture.