

Jetstream NEWS

CELEBRATING
17
YEARS



July - August 2015

To our dear valued Guests,

Jet Park Hotel's 17th birthday was celebrated in June. Guests were treated to giveaways, special food and beverage offers, gifts and the hotel recognised its staff longservice. Read more below about our celebrations!

We'd like to remind you that you are welcome to make use of our complimentary car valet service when you arrive. Upon departure the hotel porters are very happy to help you retrieve your vehicle and/or move luggage to your car.

Until next time, happy travels and good health!

Warm regards- **Jet Park Hotel Team**

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Our Past, Present and Future.

Jet Park Hotel, formerly known as "Jet Inn" was opened in June 1998. The hotel has grown in several stages: beginning with a 90 room property, then in July 2004 the addition of 40 deluxe rooms and then in August 2008 a further 40 deluxe rooms and 3 apartments were added. The hotel is currently completing its further extension with the construction of Auckland's newest conference centre which will open in April 2016. It will include 60 new guest rooms. This new development will offer state of the art technology, modern rooms, a landscaped garden and wetland areas suitable for outside teambuilding, break-outs, external product launches, and a deck for outside dining.

Now taking bookings! Contact Joanne Powles on phone: 09 256 2190 or email: conference@jetpark.co.nz



Birthday cake cutting (from left): Ane- 10 years service, May- 17 years, Liz- Director and Jeeva- General Manager, Muni- 17 years, Sela- 17 years, Tutini- 10 years.

Staff Long Service Awards 'High Tea'.

A thoroughly enjoyable 'High Tea' staff celebration was held for Jet Park Hotel's 17th Birthday and to acknowledge and thank those staff who have served the hotel for many years. *Did you know?* Over 55% of our staff have been with us for more than 2 years, and 33% over 5 years- these are great statistics in an industry that generally has high staff turnover. Says Jeeva (GM): "Our staff diversity is evident with people from different countries, we speak several languages and learn from each other about various cultures and what makes us unique. We're all individuals like the links of a bicycle chain that are made individually and then linked together to complete the simple but powerful piece of equipment. Only when linked is the chain of value to create momentum to move forward. That is what makes us click. Strong links amongst the team that moves forward... Well done team and thank you for your amazing efforts. Keep up the good work."

First Inaugural Staff Car Rally.

On a slightly overcast morning, 10 teams of 4 staff members strategised and took part in our very first 'Staff Car Rally' in which each team were given a list a mile long of checkpoints/landmarks and quizz questions to complete/achieve in just 3 hours. Sounds impossible? Almost- the winning team "Holden On" did arrive late, however even with points deducted, managed to beat the competition. Much fun was to be had, and teams were highly commended on their imaginative use of costumes. Staff are now looking forward to this annual event as part of our Birthday Week celebrations! **Right: Staff group photo in full costume.**



Superb Family Friendly Services.



Did you know? We offer tailor-made 2 bedroom Family Suites, indoor and outdoor playground, kid's dining menu, activity packs, tepid pool, and our own gym. Venturing out? There are plenty of excellent local area attractions tailor-made for families. Our friendly Concierge Team are more than happy to help with all enquiries.



Roma Patel

New Reservations Manager.

We're pleased to introduce Roma Patel who has an impressive 12 years' experience in hospitality and travel. Career highlights include working with brands such as IHG, Accor, Ascott and Quest in various departments with expertise in rooms divisions, reservations and channel distributions.

Welcome to the Jet Park Hotel Team, Roma!



Environmental NEWS

Jet Park Hotel's Environmental, Sustainable and Social Care Initiatives

July - August 2015



Dear valued Guests,

Welcome and thank you for choosing to stay at Jet Park Hotel - a great choice in "best environmental practice". We believe in protecting our beautiful New Zealand environment for future generations, and we have developed a plan you can be a part of. Awarded a Qualmark GOLD-Enviro rating in 2011, 2012, 2013 and 2014- a testament to the fact that the environmental health of our country and our planet for future generations is something we take very seriously. We welcome your feedback on our environmental or social policies. Please use the in-room guest comment cards.



Responsible Tourism Initiatives

Jet Park Hotel has over 60 Responsible Tourism Initiatives; of particular note:

- Energy saving by turning off lights when guests are away from their rooms
- Eco-friendly Park Spa amenity range
- Water savings measures including flow restrictors
- Continual 'audits' aimed at future reductions in power consumption.
- Energy efficient light bulbs
- Solar heating panels for hot water
- Herb garden on-site
- Rubbish/recycling of waste e.g. recycling food waste into compost, containers, paper etc.



Enviro Friendly Park Spa Amenity Range

We are pleased to supply you with a low-allergy, NZ made body product range made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

Other Benefits:

- Hair care products are all made using bio-degradable formulations, are free from animal and petrochemical by-products, and are Paraben free.
- Hair & skin care products are made from sustainably sourced, GE free ingredients.
- Cardboard boxes are made from 100% recycled, oxygen bleached carton board.
- Caps and bottles are fully recyclable and partially used soaps are returned to the manufacturer to be recycled into Biofuel and bio-degradable industrial cleaning compounds.
- Formulations are tested on humans, not animals!

How Can You Help?

Water is precious – even in a country where it rains so much! Flow restrictors have been introduced to our shower heads to save both water and gas used for heating. Our toilets also use less water for flushing than other systems. We have also planted native trees and mulched our gardens to reduce the need for garden watering. You may wish to help save water by turning off the tap tightly and avoiding leaving water running. If you are staying with us for several days, please feel free to decline a towel change from our housekeepers. Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.



Room Key Cards

These are designed to control the lights in your room – so that when you're out, lights are off to save power. You may wish to consider turning off your TV and heating/cooling too, when not in the room. We have installed a number of power- saving low-energy use lights.

Our Unique Local Environment

If you have some spare time during your stay, you may wish to explore some of the unique volcanic areas and historic Maori settlement sites located a short drive from the hotel. These include Mangere Mountain, Ambury Park, and the Otuaatua Stone Fields. For maps and transport- see reception.

We have planted the hotel grounds in native vegetation including Flax, Cabbage Trees, Manuka and Kowhai. These attract native bird life to the site and create a small 'green belt' in a fast-developing industrial area. Please feel free to enjoy a stroll around our grounds!



Did You Know? The kokako is one of NZ's endangered and endemic (that is, found only in New Zealand) birds. A joint project between the Auckland City Council and Department of Conservation, The Kokako Project was created to protect and save the kokako. Jet Park Hotel is proud to be a part of this project.

Jet Park Hotel Enviro Awards: 2014: Hospitality Association of New Zealand Winner - Best Environmental, Sustainable and Ethical Practice | 2013: Hotel Industry Environmental Initiative Award. Westpac Auckland South Business Awards 2013 WINNER - Excellence in Social Responsibility and Sustainability | 2012: Hospitality Association of New Zealand Finalist - Best Environmental, Sustainable and Ethical Practice | 2011: Qualmark Enviro-GOLD rating.