

SOCIAL & ENVIRONMENT

JET PARK HOTELS' CHARITIES OF CHOICE



In 2012, Jet Park Hotel, Auckland became a major 'Bed and Board' sponsor of the SPCA Auckland. With the inclusion of a functional Education Centre at the SPCA Auckland, we are happy to refer clients to their Conference Centre when we are fully booked and vice versa.

Kokako Bird Conservation

Jet Park Hotel, Auckland is involved in the conservation of New Zealand's endangered Kokako bird in the Hunua Ranges. We work along-side Auckland Council and "Friends of Hunua Ranges".

Women's Refuge

Jet Park Hotel, Auckland also supports Women's Refuge with donations of good used clothing and useful household items and furniture.

RESPONSIBLE TOURISM INITIATIVES

Jet Park Hotel has over 60 Responsible Tourism Initiatives; of particular note:

- Energy saving by turning off lights
- Energy efficient light bulbs (LED)
- Solar heating panels for hot water
- Eco-friendly Park Spa amenity range
- Water saving measures, e.g. flow restrictors, low flush toilets
- Rubbish/recycling of waste, e.g. recycling food waste into compost, paper, glass
- Continual 'audits' aimed at future reductions in resource consumption



Solar heating panels for hot water

ENVIRO FRIENDLY PARK SPA AMENITY RANGE

We are pleased to supply you with a low-allergy, NZ-made body product range made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

Other Benefits:



- Hair care products are all made using bio-degradable formulations, are free from animal and petrochemical by-products and are Paraben free
- Hair & skin care products are made from sustainably sourced, GE free ingredients
- Cardboard boxes are made from 100% recycled, oxygen bleached carton board
- Caps and bottles are fully recyclable and partially used soaps are returned to the manufacturer to be recycled into biofuel and bio-degradable industrial cleaning compounds
- Formulations are tested on humans, not animals!

HOW CAN YOU HELP?



You may wish to help save water by turning off the tap tightly and avoiding leaving water running.



If you are staying with us for several days, please feel free to decline a towel change from our housekeepers.



Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.



Room key cards: These are designed to control the lights in your room, so that when you're out, lights are off to save power. You may also wish to consider turning off your TV and heating/cooling too, when not in the room.



If you're walking on New Zealand's beautiful trails/bush walks, always wear clean shoes and use shoe spray stations to prevent the spread of 'Kauri Die Back Disease'.

SUPPORTING BREAST CANCER AWARENESS!



Pink Day, 27 Oct. In support of Breast Cancer Awareness, Jet Park Hotel staff got into the spirit of fund-raising by buying pink cupcakes and wearing something pink. Well done team on your fund-raising efforts!

www.breastcancerfoundation.org.nz

Jet Park Times

Established since 1998

To our dear valued guests...

Welcome to Jet Park Hotel Auckland. We hope you enjoy your stay! Should you require anything at all, please contact Reception from your room - Simply dial 0. If you are travelling to Rotorua this year, we'd love you to be our guest at Jet Park Hotel Rotorua. Centrally located, 5mins from Rotorua town center, we are ideally situated for you to enjoy the many exciting activities the region has to offer!

If you have any feedback that will help us improve our guest services or facilities, please feel free to fill out either our online guest feedback survey that you will receive after your stay; alternatively there is a survey form in your room- it takes just a few minutes, and we really appreciate your time! We also encourage you to place feedback on TripAdvisor- there's a link on both our Auckland and Rotorua websites, if you go to "About Us" and then click on "Guest Feedback" or directly on TripAdvisor.

Until next time, happy travels and good health!

Warm regards,
The Jet Park Hotel Team

NEW GREENSPACE OPENS!



Read inside to find out more...



JET PARK HOTEL WINS CUSTOMER SERVICE AND SUPREME AWARD AT WESTPAC AUCKLAND (SOUTH) BUSINESS AWARDS!



The Westpac Auckland Business Awards 2017 (South) held were held on 18th October 2017 at a prestigious gala dinner and were enjoyed by over 350 people from South Auckland businesses who have been recognised as finalists in their categories- a huge achievement in itself after a rigorous judging process!

Jet Park Hotel & Conference Centre were the winners of the Excellence in Customer Service Delivery award but also gained the ultimate accolade by winning the Supreme Business Excellence Award 2017! The 222 room hotel is situated near Auckland Airport and is a New Zealand owned and family operated business established 19 years ago. Continuous re-investment in the business has seen it grow over the years including the opening of a modern multi-storey 250 person conference centre in 2016. The hotel and conference centre employs over 180 staff and enjoys a Qualmark 4-star plus and Gold Enviro rating.

Director, Liz Herrmann and General Manager, Jeeva Jeevanathan are delighted with the accomplishment and thank all their amazing staff and suppliers for every effort that has culminated in the awards. The win is the result of hard work over many years by a talented team whose aim it is to care personally for the 4 cornerstones of the business- its guests, staff, owner's interests and the initiatives focussing on sustainability.

The team was overjoyed to be recognised for excellent customer service as this is at the heart of a hospitality business; winning the Supreme Business Excellence Award thereafter was an unexpected and humbling experience for the key front line staff who attended the event and all staff that make up the Jet Park Hotel.



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Jet Park Hotel Rotorua
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Ph: +64 7 350 2211

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DINE WITH US

WE'RE STILL TAKING BOOKINGS FOR CHRISTMAS!



Get your friends, family or colleagues together to enjoy a unique Christmas function with us!

No need to worry about driving after you've had a few drinks, or the cost of taxis or parking- stay with us and really make a night of it. We offer delicious lunch and dinner buffet menus, in a modern function venue and rooms to suit all tastes and budgets. Get the VIP treatment right from start to finish, including complimentary valet parking, free car parking, complimentary 24-hr shuttles to/from Auckland Airport and superb service. Our F&B team have gone to great lengths to ensure you have a relaxing and thoroughly enjoyable experience.

Events from 01 November until 24 December 2017; minimum numbers apply, bespoke menus are available for smaller groups. Enquiries welcome! **Contact our team on: conference@jetpark.co.nz**

MEET OUR NEW PASTRY CHEF, DOMINIC D'SOUZA



Dominic is a talented addition to the Jet Park Hotel family, and has worked in hospitality for over 8 years with some impressive highlights along the way! Says Dominic; "Creating, coming up with new stuff that makes myself and others happy... I work as a chef in pastry with a passion to achieve perfection and the quest for perfection gives way to a quest for newness and the impulse to create."

Dominic grew up in India, and was introduced to the culinary world through his grandfather, who cooked traditional Mangalorean food. This inspiration later saw him enjoy career highlights such as working with the 1-star Michelin Restaurant, The Cliff (Singapore); enjoy working with celebrity chefs the likes of Rahul Akerkar, Yew Eng Tong and Alain Passard; working as a Pastry Chef with Restaurant Indigo-winning one of the Top 25 Restaurants in Asia- San Pellegrino Awards.

Joining the Jet Park Hotel family, Dominic feels the care and effort we provide make us stand out. On a personal note, leisure time is spent with family, researching and reading culinary books, admiring and being inspired by nature and, of course- dining out!

HAVE YOU TRIED OUR BISTRO MENU?



"...On behalf of myself, the kitchen, and the front of house team, we wish you a very warm welcome to Te Maroro Restaurant." Executive Chef- David Schofield

Whether you are dining by yourself, with friends, colleagues or family, we invite you to sit back, relax and enjoy exceptional dining at Te Maroro Restaurant. Our brand new Bistro menu combines a delicious mix of comfort food and fine dining options, or try our shared plates. Our friendly wait staff will offer advice on the perfect beverage to suit. Our Bistro menu is available from 1100 - 2300 in our Te Maroro Restaurant, Indaba Bar or for room service.

Our menus can be found at the back of your in-room compendium. We also offer late night snacks from 11pm until 5am. To reserve a table, contact the Restaurant by dialing 8995 from your room. Enjoy!



RECIPE OF THE MONTH 'THE CORAL'

Kindly supplied by Dominic D'Souza.



Chocolate coral with floating island, vanilla anglaise, honey toffied walnut and rum anglaise foam.

Components: Chocolate coral - 1 no, Vanilla anglaise - 90ml, Ganach cake crutons - 7 no, Toffied walnuts - 2 no, Floating island - 2 no, Dill leaves - 2 no

Chocolate coral: Dark chocolate - 300 gm Cream - 240 gm, Egg whites - 195 gm, Chilli paddy - 2 no

Process • Take the cream and warm it in a heavy bottom sauce pan and infuse the chilli paddy (deseeded) cool it at room temperature • Strain the cream and warm it again to 80 c and pour it into a bowl of dark chocolate making a ganache. cool the ganache • Later whisk the egg whites into the ganache and pour the mixture into the siphon • Charge the siphon with 2 nitro cream chargers and rest it in a warm water bath with temperature up to 60 c for 20 min • Later shake the siphon and rest the temperature down to 40 c • Line a plastic container with cling film and pipe the mix from the siphon into it and freeze it over night.

Toffied Walnuts: Walnuts - 70 gm, Honey - 100 gm

Process • Roast the walnuts in the oven • Caramelize the honey in a pan and thicken it and then add the walnuts into • Put the walnuts on to a sil pad and bake it in the oven till the honey coats the walnuts

Vanilla anglaise: Cream - 250 ml, Milk - 250ml, Egg yolk - 6 no, Sugar - 100ml, Vanilla pods - 2 no

Process • Whisk the yolks and the sugar in a bowl and set it aside • Take heavy bottom pan warm the milk, cream, and vanilla a pods together up to 70 c and then pour the milk mix into the yolk sugar bowl mix and whisk to make a custard • Put the milk mix back into the pan and cook the custard upto 70 c and rest it overnight

Floating island : Egg whites - 30 gm, Sugar caster - 60 gm

Process • Make a french meringue and drop quans of the meringue into a pan of water simmering up to 80 c • Later soak the meringue in the anglaise.

Enjoy!!

NEWS, PRODUCT OFFERS & UPDATES

NEW GREENSPACE OFFICIALLY OPENS AT JET PARK HOTEL AUCKLAND!



Jet Park Hotel & Conference Centre is pleased to announce that it has added the finishing touches to its multi-level conference facility with the completion of a beautifully landscaped garden and deck overlooking a pond/wetland area. This green-space was opened on 2nd November 2017 by our Director, Liz Herrmann in the presence of family, friends, local business associates, and suppliers. An atmosphere of relaxed fun in the versatile garden, complete with jesters, games, prize draws and delicious treats made by a talented kitchen team. The evening finished with a superb cheese platter on the hotel's 5th floor private lounge bar overlooking the lights of Auckland and with views to Rangitoto.

The space features a garden break-out area planted with a rich selection of New Zealand native trees. It comes complete with outdoor seating, complimentary access to petanque and a giant chess board and is available to hotel and conferencing guests. Various team building activities are available by arrangement, along with self-facilitated activities such as croquet, giant jenga, giant pick-up-sticks, giant chess, giant connect 4 and petanque. The hotel's liquor license extends to the outdoor area, there is space for a marquee and groups can enjoy a range of flexible catering options including BBQ's. An impressive sculpture by local artist James Wright, "Kingfisher" graces the lawn- another addition to the hotel's art collection.

The venue is just 5 minutes from Auckland Airport with a complimentary direct 24-hour shuttle bus, free car parking, and superb food and beverage options and high tech audio-visual capability including complimentary WiFi. The 250 person conference facility and guest rooms can also be hired out entirely for exclusive use by one client. It includes its own restaurant and coffee bar, reception desk, and a range of flexible conference spaces that seat from 10 people to 250, depending on seating style. **For enquiries phone: +64 9 256 2190 or email: conference@jetpark.co.nz | www.jetpark.co.nz**



JET PARK HOTEL ROTORUA ARE FINALISTS IN WESTPAC ROTORUA BUSINESS AWARDS 2017!



Westpac Rotorua Business Excellence Awards 2017

Ngāoa Tohi Kairangi Pakihi Westpac Rotorua
ROTORUA
Business Vitality

Finalist

We are proud to announce that we've been chosen as finalists in the Westpac Rotorua Business Awards 2017- Hospitality and Attractions Business Award! This award is for organisations that are engaged in providing goods and services in the hospitality or tourism sector.

Says Hotel Manager, Inus Rademeyer; "This is a huge achievement considering we just opened in November 2015. I would like to thank our dedicated and hard working staff and

owners in getting Jet Park Hotel Rotorua up to a Qualmark 4-Star standard. I would also like to thank Westpac, and Rotorua Chamber of Commerce for making this possible".

BOOK DIRECT & GET 10!



Get 10% off accommodation, any room, on our Best Flexible Rate, Auckland or Rotorua! This deal is valid all-year round, for new direct bookings only and is subject to availability.

Book by phone 0800 538 466 or email reservations@jetpark.co.nz and quote GET10 or book online (enter GET10 under Promo Code).

SILLY SEASON SALE!



Get Silly this Summer with us & we'll reward you with a **\$15 Food & Beverage Voucher!** For stays 10 Dec 2017 until 31 Jan 2018. Offer only available with Jet Park Hotel Auckland, and voucher will be issued upon check-in. Voucher to be used in-house only. Not

exchangeable for cash or room rate credit. This offer does not apply to negotiated rates.

Book by phone 0800 538 466 or email reservations@jetpark.co.nz and quote JETSILLY or book online (enter JETSILLY under Promo Code).



GET REWARDED FOR STAYING WITH US!

Did you know that by simply joining up with our Loyalty Rewards Programme, you instantly get 10% back to you on your total spend i.e. spend **\$100 and get \$10 Reward Dollars.** These can be used next time you stay with us on accommodation, goods or services. You'll also receive exclusive offers, and the VIP treatment whilst in-house!

Sign-up is done through Reception- It takes just a few minutes, and you're set to start receiving the benefits of staying with Jet Park Hotels! And remember, you can use your reward dollars at our sister property in Rotorua.